

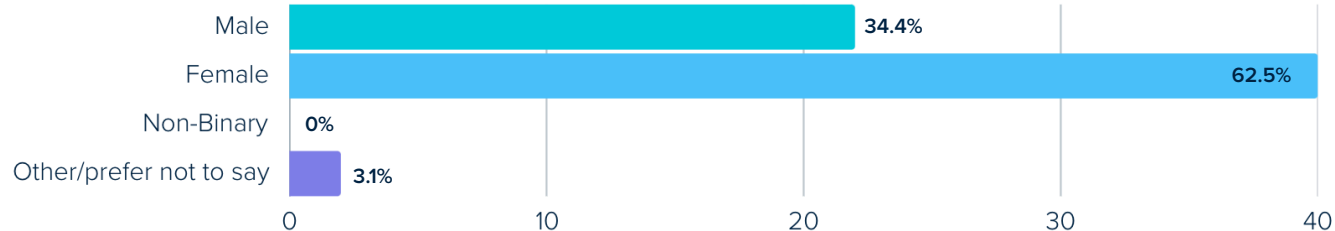
COMMUNITY SURVEY

64

contributions

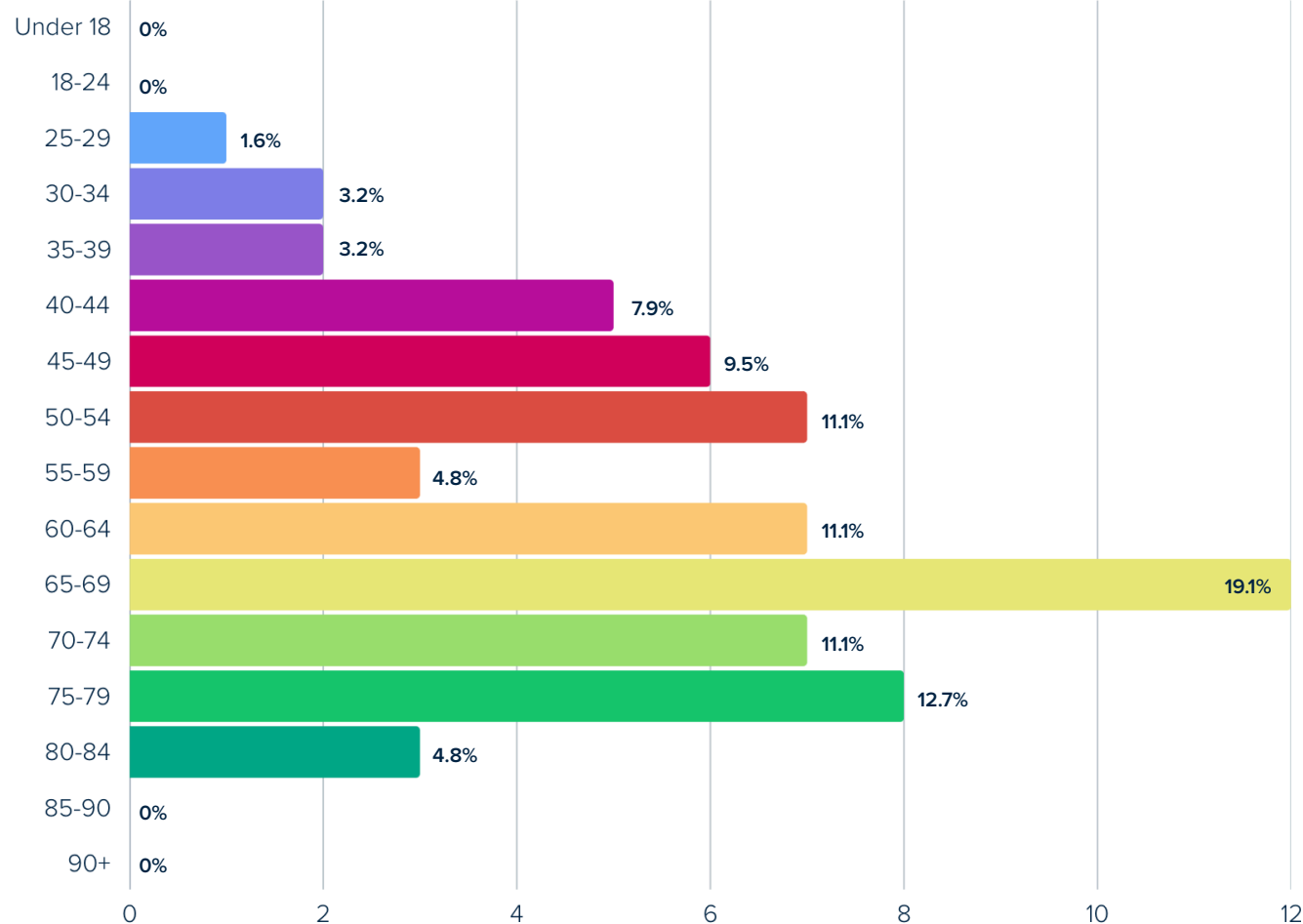
Q1 Gender

Answered: 64



Q2 Age

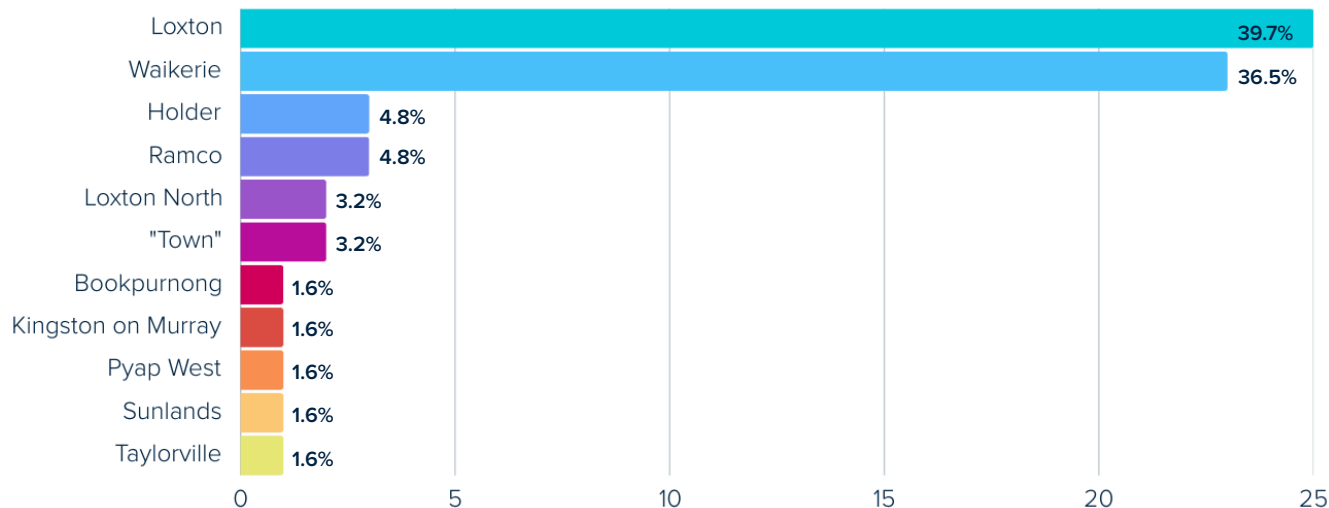
Answered: 63



COMMUNITY SURVEY

Q3 Where do you live?

Answered: 63



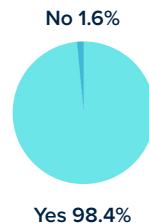
Q4 Are you of Aboriginal or Torres Strait Islander descent?

Answered: 63



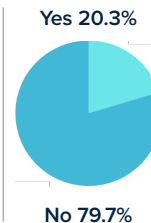
Q5 Is English the main language spoken in your household?

Answered: 64



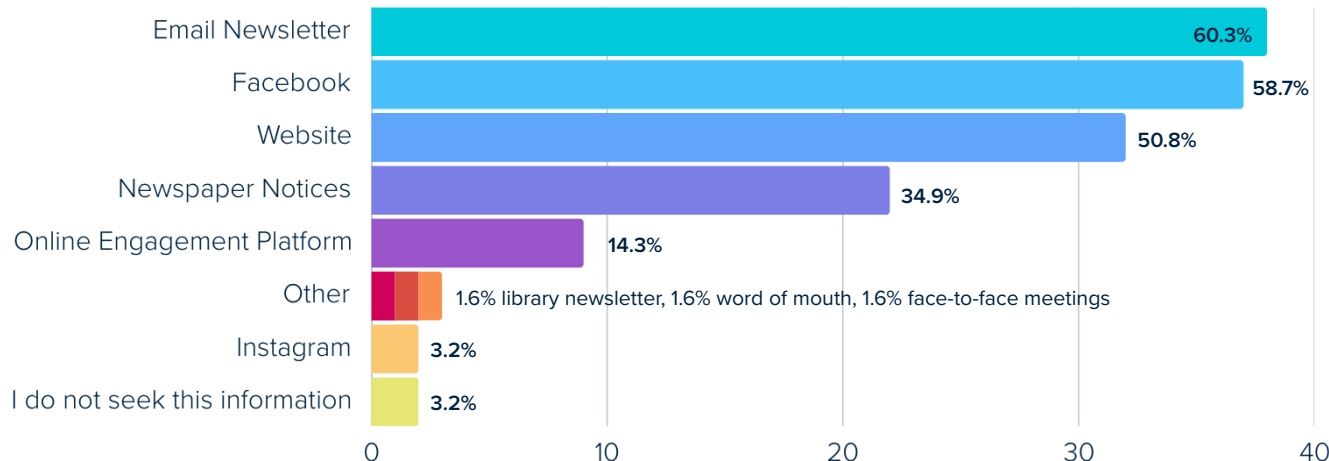
Q6 Are you, or do you live with, a person living with a disability?

Answered: 64



Q7 How do you seek updates or information from Council about community services or projects?

Answered: 63



COMMUNITY SURVEY

Q8 What do you think would make Council's communication efforts more effective in reaching a broader range of community members?

Answered: 48

- Nothing / Not Sure (6)
- Public noticeboards. Larger visual notices in Murray Pioneer which can be easily read. Radio.
- Use a variety of means - online, newspapers, noticeboard at Council offices
- Put information in local papers; Speak to various local organisations to inform them how council 'works' / makes decisions/ things it has to consider etc. Get more positive information about Council into the community by word of mouth.
- Perhaps interacting with schools ie newsletters and community group regular activities
- Local paper, and Waikerie community on Facebook
- News letters to Rate Payers and News Papers
- Well, I've only recently moved here, but having your stand out on a day as hot as this seems like you don't want much feedback. Be kind to the community and have these consultations in a month that is not so hard for people get out. This area has a lot off aged people and a lot of us are hibernating by midday!
- Listening to the elected members from Waikerie
- Adding important announcements and community information to school notices/newsletters would increase opportunities for engagement for people in my demographic. Busy family lifestyles mean limited access to traditional media and information sources. Greater engagement from this demographic may help drive the future of our area. Most local schools have community engagement as one of their school values and this may help bridge intergenerational gaps.
- Listen to our elected members and rate payers
- More meet & greet councillors in town
- Be more visual in the community (CEO to speak regularly on local radio, councillors to be interviewed on radio, councillors to have Q+A on local radio).
- Get out and talk to the people
- Utilising newspapers, brochers, emails, facebook posts with plenty of notice for dates etc.
- Not sure.. social media is obviously where a lot of people get their information, BUT there are still a lot of people like me that don't use it at all. So traditional means are still important - web, email & newspaper.
- An electronic notice board in the Waikerie CBD; Mail out with the rates; Town hall meeting to debate better ways of communicating; Improve your newsletter so it provides information about upcoming proposals and events rather than just highlighting projects being undertaken or completed
- Maintain the reserve on View/ drabsch street. Looks horrible driving past; Make home owners maintain their back yards. Weeds are horrible
- Current methods satisfactory for me.
- Getting our local paper up and running again. Maybe not as professional as the original 'Loxton News' but something emailed out and/or photocopied for all to read with perhaps a small charge to cover costs and maybe advertising if needed to cover costs. Maybe Council could print the current newsletter from the website as some don't have or don't use the computer, so distributing it around the town would be very helpful.
- Posting on Community Facebook sites linking back to official website
- Senior staff being in the Waikerie area regularly and information clearly available showing when & where they are available
- Monthly community meetings with community
- Would be nice if mr beaton would reply or at least acknowledge recieving a hand delivered letter
- Advertising and notices via social media.
- Articles in local news
- Council does it well for online savvy community members. For those that are not, having occasional (perhaps regularly scheduled) 'pop-up public space face-to-face' options as suggested is an excellent idea. I can't really see what else Council can do. For those that seek information, it can be found. For those that don't care, they can be noisy but frankly irrelevant in this context because they will never be satisfied.
- Continue regular (monthly) Email Newsletters which keep the audience activated and informed of current happenings in the council district.
- I like receiving the emails that inform me of what's going on and asking for my opinion. I also get info off the website.
- increasing email platform and online engagement
- I think Council are doing a great job of communicating. With many options to obtain information there is no excuse for people not to be informed of happenings.

COMMUNITY SURVEY

Q8 Continued

Answered: 48

- Footpaths are needed to be fixed up and either paved or some other way so older persons can walk freely with walkers not worrying about stones getting caught in the wheels
- A resurrected Loxton News. Pioneer doesn't cut it. Perhaps the business hub or what's it called old ANZ could liaise with (say) Emma at Loxton library to put out a weekly broad-sheet. The failed amalgamation makes true cooperation east/west a pipe dream. I wonder if going back to wards would help or hinder parochialism.
- More regular posts
- Put more information in local paper. We do not do Facebook.
- Increase opportunities for people who are older or who have a disability to engage in a way that makes them feel comfortable. Like one-on-one sessions at a library. A lot of people I work with are the most vulnerable in our community and don't like the idea of speaking at a public forum, don't use online services and have issues with communication. Also, there is 'very' limited access to transport, so people struggle to get to venues and the state government does not subsidize local bus or taxi for people to use their senior's card or taxi vouchers.
- Talk to more people in the community
- Letterbox, post box notices
- Town signage in public areas. People drive, run, walk in our community and signage works 24 hours a day., 7 days a week! Big signs are rarely missed! signage, signage, signage!
- Using all forms of media, possible including billboard, information with rates notices, letterbox drops
- I think the focus currently is too narrow and does not adequately consider the wider rural community and their importance to ensuring the township of Loxton can continue to prosper and grow.
- Include more information in the rates envelope for those who have limited access to technology. Letter drops in general would encourage a more comprehensive coverage, and it could be an option to opt into- ensure a solid return on investment into this form of communication.
- Stop only having your pop up sessions in the main towns.. get out in to all the small towns for far to long you treat us as if we do not exist

Q9 How do you believe Council can improve inclusivity of all community groups in its communications?

Answered: 45

- Nothing / Not sure (6)
- Public noticeboards. Larger visual notices in Murray Pioneer so as not to be overlooked and feel welcomed. Radio.
- Use a variety of means - online, newspapers, noticeboard at Council offices
- Use many avenues to communicate; regular updates on what is being decided upon through emails to only groups interested in information; Information available in other languages (Indian); Talk to people who can spread the word to others
- Local paper, Facebook or engaging in leaflets
- General meeting of Rate payers and Community Groups in Waikerie Institute at least 2 times a year .
- I don't know, because I don't know how you reach out now. Community noticeboards and newspapers, online through Facebook and Instagram, targeting young and old as well as Riverland forum, Waikerie forum, council pages, and yes, letterbox drops too, for the oldies. All kinds of sports clubs, service clubs, shops, etc can have notices, and what about a new residents package? Some councils do these and they can be very helpful. If the local politicians can write to us to advertise himself, why can't the council get a kit together? You could offer the option of an online or written one, to suit everyone's needs. Notices at Service SA, Centrelink, Food Hubs, Information Hubs, etc. too. I would consider these measures the basics of community consultation.
- A better balance of money spent across each of the population areas based on numbers of people
- Adding important announcements and community information to school notices/newsletters would increase opportunities for engagement for people in my demographic. Busy family lifestyles mean limited access to traditional media and information sources. Greater engagement from this demographic may help drive the future of our area. Most local schools have community engagement as one of their school values and this may help bridge intergenerational gaps.
- Be more touchable
- More meet & greet councillors in town

COMMUNITY SURVEY

Q9 Continued

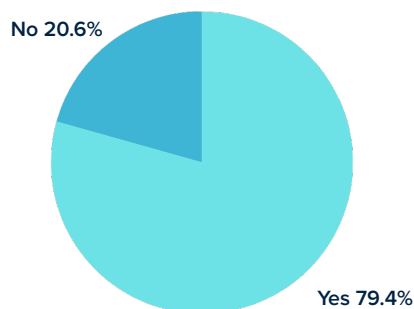
Answered: 45

- Making public decisions made by the Council
- Email, Facebook
- Inform of events through Head Space & Aboriginal forums if not already doing so.
- Include involve more community groups
- Attend meetings, direct contact with each community group
- Am not sure that you have to, as long as you aren't deliberately excluding anyone.
- Less reliance on internet communication. Stop bragging about what has been done and better communicate the things that are considered or proposed.
- Maintain the reserve on View/ drabsch street. Looks horrible driving past; Make home owners maintain their back yards. Weeds are horrible
- Advertise. ; If groups choose not to respond, so be it.. They shouldn't complain if they don't respond.
- By having a local newspaper again, or just printing the Council newsletter. I feel all Councillors could do more with interacting with all Community folk, not just the ones they are involved with due to being on Council. Except for three Councillors I have not spoken to any of the others in the years they've been our elected members!
- Community liaison officer once a month set meetings, more if necessity requires
- Ensure all community groups receive the council e-newsletters
- Monthly community meetings with community
- By not ignoring letters delivered to the Loxton office
- Multiple ways of communicating.
- Newsletter available in alternative languages.
- Providing information in other languages has been expensive, but providing an obvious link to Google Translate in online communications is now a cheap, and very good, alternative. A 'button' on the home page of the website to bring this to viewers' attention would be of value.
- An independent communication platform for community groups only, in which community groups can apply to join
- On social media, I think it would be good to have more videos instead of static message that people skim over and don't engage with. Seeing a friendly face in a video could engage a wider attraction to council notifications.
- It can't. The minority of excitable nay-sayers at Waikerie won't allow sensible balanced discussion. Until Waikerie accepts that they can't have everything (by numerical \$ balance) with the east then it's impossible.
- Having councillors participating with various groups and projects
- Speaking with disability service providers; not just those in loxton but all riverland providers. Many organisations from "across the river "provide service to loxton clients as there are gaps in services here"
- Increase access and types of feedback avenues.
- Talk to more people of the community
- By using language that is inclusive and not divisional. "all ages" "all abilities" "everyone welcome". Using languages that reflect our community profile for example, if our community was 20% Arabic, use Arabic language.
- Possible formulate a upto date (regularly updated) data base of all groups which can be used for communications but also for individuals for find information about the group.
- Council, its employees and consultative committees appear to focus mainly on issues that impact on towns folk. It does not seem to consider working with wider groups or the attraction of further economic opportunities to the region. There needs to be additional consideration and exploration of matters that will attract further development to the region.
- Have the option to receive communication via letter. Delivery of these would not need to be an additional cost to the ratepayer (ie. Australia Post fees), as there are council vehicles (most often stationary at the council office during business hours) which can be used to deliver such communication.
- Start by doing moor for all the small towns .in sted of spending all the rate payers money on just Waikerie loxton

COMMUNITY SURVEY

Q10 Have you engaged with Council in the past 12 months?

Answered: 63



Q11 How important do you think community engagement is for improved Council outcomes?

Answered: 62

0 = Not important
50 = Somewhat important
100 = Very important

Average result:

91.13
100

Q12 To what extent do you feel Council actively seeks community input and feedback on local decisions?

Answered: 59

0 = Not at all
50 = Every now and then
100 = As much as possible

Average result:

59.15
100

Q13 To what extent do you believe the wider community is aware of the Shaping Loxton Waikerie engagement platform?

Answered: 55

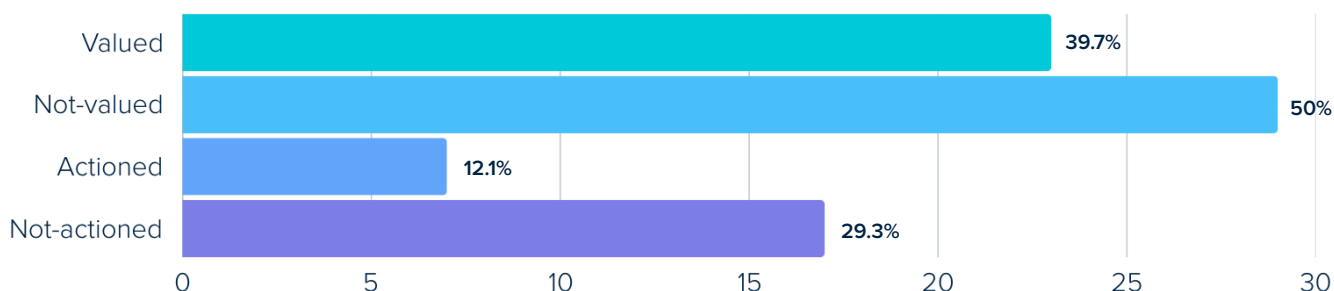
0 = Unaware
50 = Somewhat aware
100 = Fully aware

Average result:

37.82
100

Q14 Which of the following statements align with your view of how Council receives your feedback? "I feel that my contributions are _____ by Council".

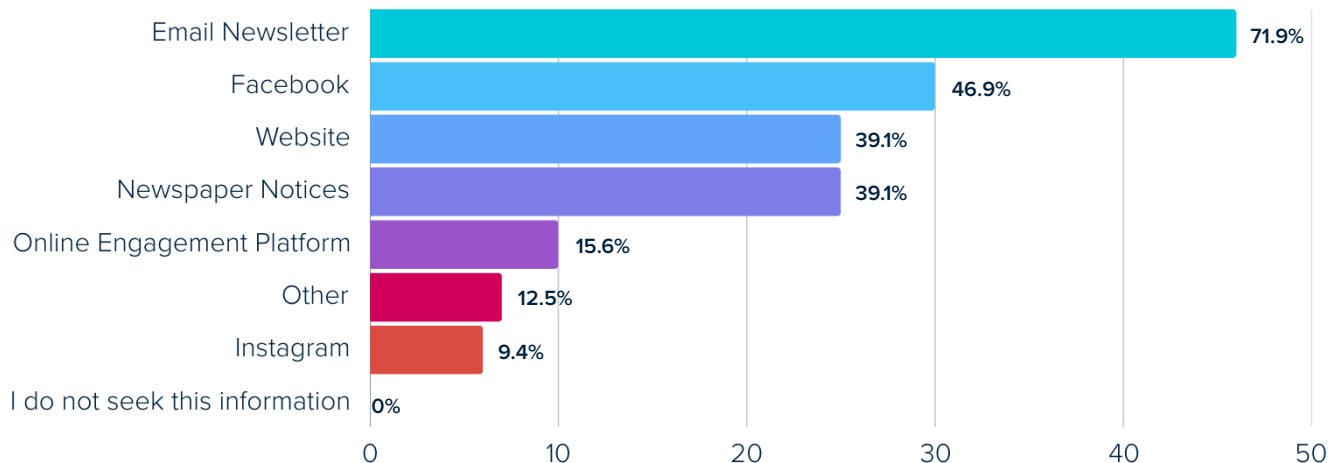
Answered: 58



COMMUNITY SURVEY

Q15 How do you prefer to receive updates on upcoming community consultations or engagement activities?

Answered: 64

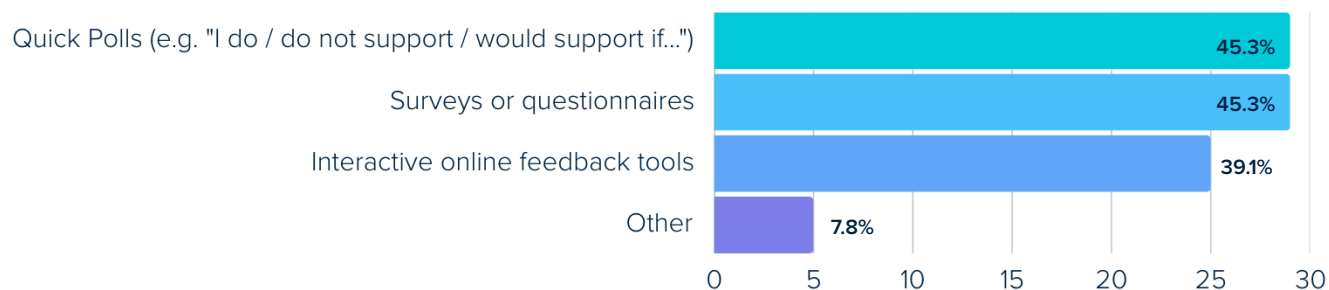


Other:

- Murray Pioneer as a minimum. Opening of Library & Visitor Centre was not seen by greater population of Loxton. Advertisement too small, was meant to be overlooked! Public not wanted!
- Noticeboard at Council office
- I only found this platform because I saw it advertised on Facebook
- School Newsletters
- Electronic community notice board informing proposed ideas, not what you have done.
- Paper newsletter
- Letterbox, post box

Q16 What type of community engagement activities do you prefer?

Answered: 64



Other:

- Paper
- Mail outs to all residents as the internet is a sham for communication
- Face to face discussions
- Exploration and development of new thinking
- Letterbox, post box

COMMUNITY SURVEY

Q17 Are there any specific barriers that might prevent you from providing your feedback in a public consultation or community engagement campaign?

Answered: 44

- No barriers (15)
- I don't believe my feedback will influence the outcome (11)
- Feedback from Waikerie residents will not be heard, always in favour of Loxton (2)
- Public meetings are overrun by arguments and loud voices (2)
- Don't like to speak in public, prefer online (2)
- Decisions made before consultation is run (2)
- Insistence of online engagement only (1)
- Not aware of the consultations, don't understand the questions, consultations are too long (1)
- I don't believe the current council Mayor has Waikerie best interests at heart (1)
- Age / inability to use digital feedback methods (1)
- Loxton vs. Waikerie politics (1)
- It depends on the circumstances (1)
- Negative experience with Council staff (1)
- Lack of response (1)
- Too busy (1)
- Would prefer to remain anonymous (1)

Q18 What would improve the likelihood of you providing your feedback in consultations?

Answered: 44

- Shorter / simpler surveys (10)
- None / Not Sure (6)
- Feeling as though feedback is heard / return communication (4)
- Notice of consultations / being aware (3)
- Nothing, I already give feedback (3)
- Town Meetings (2)
- Online / more surveys (2)
- Clear instructions (3)
- More information (2)
- Hard copy surveys (1)
- More considered surveys (1)
- Reminders in Council newsletter (1)
- Publish results (1)
- Not too frequent (1)
- Equal funding Loxton & Waikerie (1)
- Responding to enquiries (1)
- Restore community trust (1)
- Other (1)

Q20 First Name

Answered: 100

Q21 Last Name

Answered: 99

Q22 Email Address

Answered: 92

Personal information kept confidential in Council records.

PITCH YOUR PROJECT

46

contributions

During data collation, the following submissions (39) were identified with potential for Council to consider in an upcoming financial year:

Extend pool opening times, sat & sun mornings. Shade the pool so more people can use it. Accessible foot paths, safe & accessible crossings
Fix desperately our INSTITUTE for community events live bands,craft shows,cooking demonstrations, dances ,exercises classes, high tea,kid
Splash park in Moorook Half way between waikerie and loxton so no one misses out. Amenities at boat ramp already.
Make loxton a cycling destination. Create safe cycling areas from town and around loxton east/north area lock 4 and Berri
Cricket Turf Wicket & training nets @ Waikerie Main Oval. Sell current cricket oval for development. Net profit= light upgrade @ main oval.
Refurb 2 hard wicket Cricket pitches adjacent the Waikerie Rec Centre. Currently a duckpond and unsafe to use due to level/watering system.
Make the main St McCoy Street one way, down hill & 30 or 25 speed limit. Angle parking on one side. Safer for ageing population
Council needs to focus less on 'ageing population' and more on the young. It needs to be all about housing development and jobs.
Fix paving on McCoy Street (very bumpy and uneven, a hazard for those with mobility needs).
Making McCoy St one way to make it safer and wider.
Loxton Community Futures Inc. wish to apply for funding to supplement operating costs to support the achievement in all categories listed.
Create a splash down/water park including water slides in the Waikerie community pool area. Will attract a lot of people to the pool.
Lessen street sweeping and use money to fund more footpaths, particularly along William Street as many people walk on the road.
Children's play equipment at Apex Park Loxton
Footpath at the end of East Tce (Beverley Road to the end of the street)
Lighting along Grant Schubert Dr
Drinking fountains or access to water to fill bottles in mains street area and sporting venues

PITCH YOUR PROJECT

Improve Badcoe Road to Kokoda Terrace walking trail. No ramps near future Woodleigh site.

Reduce speed limit for 1km coming out from the Loxton roundabout, specifically down East Terrace.

Increased signage at roundabout for tourists & no J-brake signage

Bicycle and walking trails joining Loxton to Berri and Loxton to Paruna

Town entrance beautification (coming from Berri especially). Revamp and revegetation.

Bike racks in East Terrace, relocate old library ones and add more (possibly around BHP Realestate)

More BBQ areas on Loxton Riverfront (like Waikerie)

Repurpose copper artworks in fountain if it ever to be removed (I hope it will not)

Footpaths along Drummond ave. So many families here now with people walking into town with their dogs and riding their bikes

Solar lighting along the Loxton riverfront walking track, enabling it to be safer and more user friendly, encouraging more people to use.

Extra drinking fountain at each end of the walkway, move gym equipment to the same area. (They are hardly used the way they are now).

Solar lighting on the existing walkways down the river and in the middle of Bookpurnong road, same in Waikerie. Safer walking trails.

Close the crossover between the post office and the Bakery make it a lawned area with seating for the community and slow the traffic down

Just fix neglected, forgotten, Kokoda Tce median strip. With the new Woodleigh traffic and increasing housing expansion along inner Taplan.

I would love to see more kids' activities & business growth and cheaper Land to develop to house to make Loxton Waikerie a top-growing Place

A waterslide park in Waikerie would be amazing. Locals would love it and a huge draw card for tourists.

Waterslide and park in waikerie!

I feel passionate about the community engaging in outdoor physical activity, HARD COURT TENNIS COURTS!! for hire and general public use!

A waterslide park at the Waikerie riverfront with a beach area. The copper coast council at Moonta has implemented one.

Turn the unused grass area at Loxton tennis club into hard courts for the community to use, as there is currently no community tennis courts

PITCH YOUR PROJECT

smooth footpaths for walking/cycling/scooting/skating/people with disabilities/mobility aids. Reduces falls risk, improves health/wellbeing

Installing hard tennis courts in the unused grass court space at the Loxton tennis club for public use.

The following submissions (7) were identified as either being not, or not-entirely, a function of Council. Dependent on the individual idea, Council may be able to support the project in an alternate way (such as advocating, supporting, or linking stakeholders).

I would like to see kleemanns cornered presentable.we could have mobile food vans and tables and chairs there,and community garden

Sharp kerbing edge at roundabout near backpackers needs to be redone. Can damage truck tyres.

"A community garden at the corner entrance of McCoy street. It would deter the eyesore that is currently there."

Water fountain to be installed at Heaven Lookout

Virtual fencing needs to be installed on the Sturt Hwy west of Blanchetown. This will make the trip much safer for people and our wildlife.

Access to Grow it Local subscription and cheaper compost bins etc as per other local council areas, e.g Tea Tree Gully

A riverboat festival in Loxton. Host at lions park near MRQ or the Village. We need more festivals to attract tourists & entertain locals