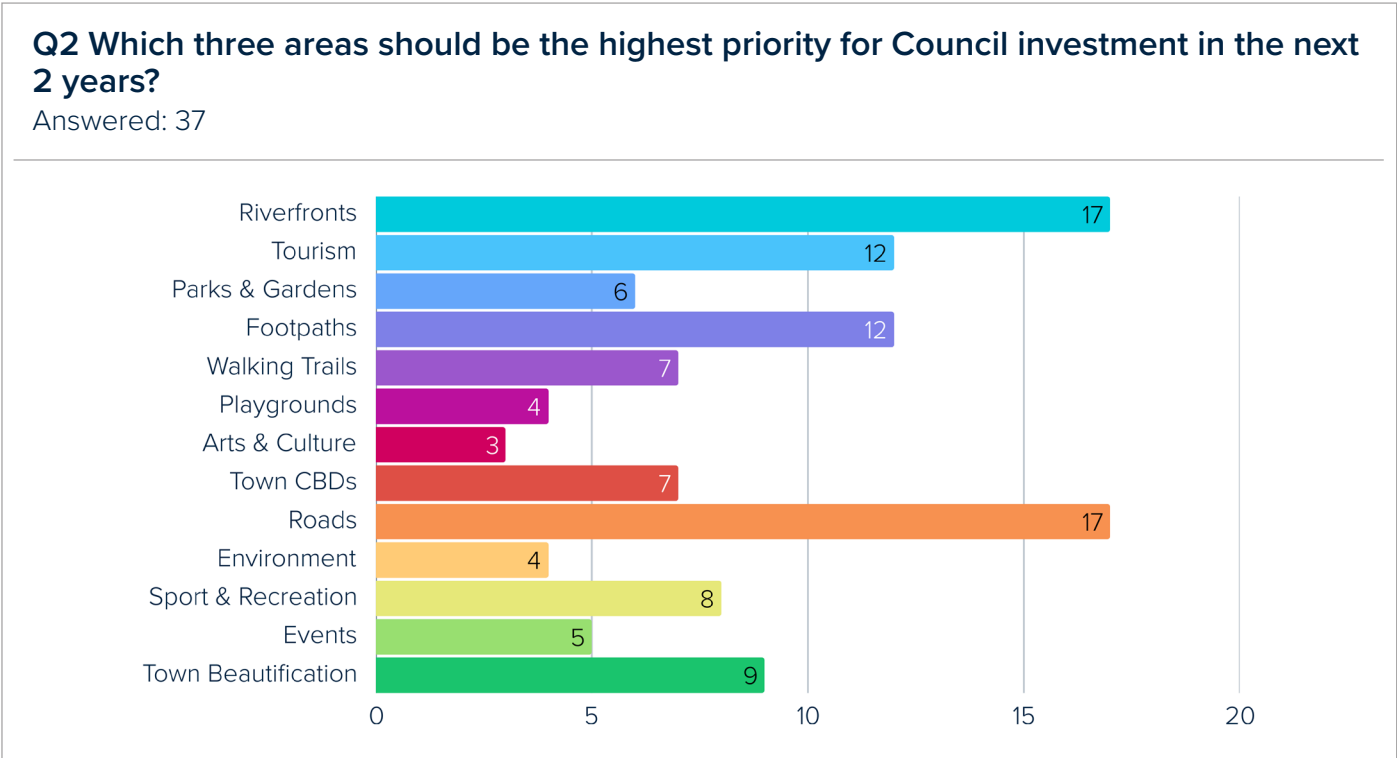
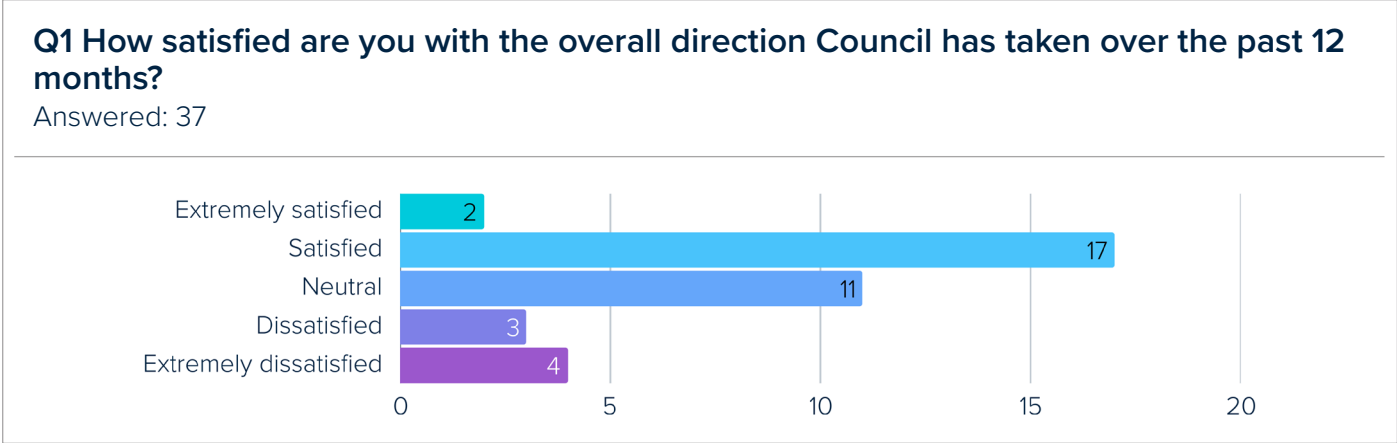


COMMUNITY SURVEY

37
contributions



COMMUNITY SURVEY

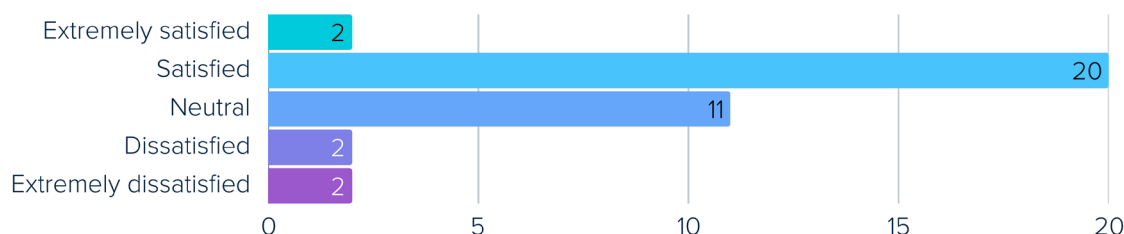
Q3 Are there any areas where you believe Council should reduce focus or spending in the short term?

Answered: 20

- Arts and Culutre that is not aligned with tourism, sports and rec or riverfront goals.
- The number of cars available to Council staff: attending meetings in a group instead of each individual driving their own allowed vehicle. Not many businesses give out vehicles to staff. If not required in their jobs.
- Ha Ha! We always want more!
- Leave the main street alone for at least the short term with major projects, as it is a turn off for us and tourists, especially as previous projects in the main street have occurred during main holiday periods. Many rate payers are very dissatisfied with delays to the new toilets. It's becoming past a joke and it is embarrassing. We had visitors during the summer holiday's and they all made comments on how awful our main street looked, how it is not being worked on & why is there not a solid fence surrounding the work area hiding it from public view. I'm sure many business owners are also dissatisfied with the lack of progress and unsightliness.
- No (3)
- Stop replanting the roundabout and surrounds every 5 minutes. Stop wasting money on signage and making pedestrians outlets/inlets 'pretty'.
- Sporting clubs - there has been plenty of money spent and focus on this area for a long time.
- Town CBD - another area that has improved greatly and the focus could now move beyond the centre of town, to other areas outside of the main streets to improve them also
- Loxton
- Waikerie
- Sport
- Riverfront
- So far so good
- Nobody wants any services reduced...ever!
- Stop with unnecessary things like adding a roundabout and putting things down the riverfront that make it look bad. Like the stairs at the end of the Main Street leading to the riverfront, they look awful and bulky.
- Tourism
- Waikerie Football Club
- Can't even pick three of the above, most are not important currently

Q4 Overall, how satisfied are you with the delivery of Council services?

Answered: 37



COMMUNITY SURVEY

Q5 Which areas do you believe service delivery could be improved and why?

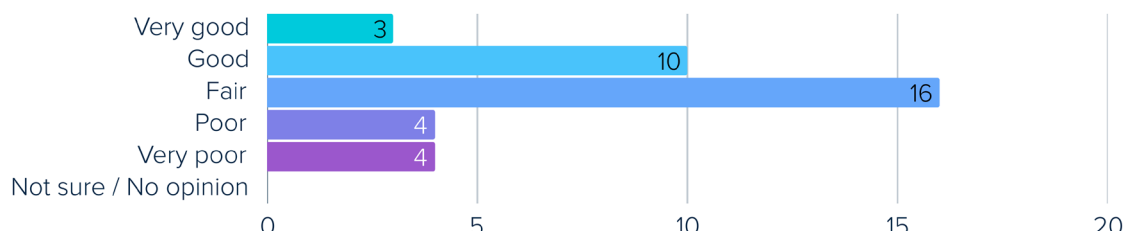
Answered: 19

- The town toilets is a disaster, what an absolute mess right over christmas. It has taken far too long and still doesn't even look like it's getting there.
Our river front is very sad especially compared to Renmark
- More individual, intertown transport that can be utilised by senior citizens, and people with disabilities
- Council employees will drive by something (e.g., sign down, damaged tree, weedy area) "It's not my problem" - because of job role. SOLUTION, all should have a small pocket notebook, write in the issue and place on spike in relevant office. Many years ago ETSA (local) did this with good effect. [The chits went to the 'chithouse']
- "Garden areas and tree plantings.
Quite a few trees (medium and large) have died and have become either ugly with little action by the Council to remove and replace them. Get your act together council garden workers.
Trimming shrubs near Schwarz's garage corner must be diarized, to do on a regular basis as coming from Luther Road, its a hazard, not seeing traffic coming from the main street, especially if driving a small sedan.
Will it take a major accident, or god forbid, loss of life on that corner for it to be done on a regular basis. Also why is the Northern footpath in such a bad state for walkers??? Walkers walk on the road edge because the footpath is so dangerous, especially the driveway area in front of Sonntags. Other side is good as it is paved because of the Precinct. Walkers & joggers walk that side due to safety in facing oncoming traffic.
View Street in front of the retirement homes needs to have its speed limit looked at. This section of the road is used as a racing track by many drivers, its a danger for the older people walking across the road to the Senior Citizens Community building. Or place a pedestrian crossing there as is being implemented at the Lutheran School."
- There have been issues and delays with approvals for sheds and renovations which is causing issues for a lot people (my family included). A lot of the delays or things preventing approval just needed to be communicated better, but instead it's been a long process that has still not been resolved.
- Rural zoned areas with less bins and no street sweeper should have lowered rates. I believe the council needs to be more willing to allow food, drink, entertainment options stopping the hotel from stamping out competition
- N/A (3)
- What service? Council doesnt exist in Waikerie
- Th waikerie riverfront is the major asset for the town and the lawns are looking very average. Holes everywhere and the riverbank itself is still in terrible condition since the flood. More effort to activate the bond store long term and the amphitheater is totally underutilized
- The plane trees on booky tce need more water. Apart from that loxton is looking very good
- Some of the road surfaces are shocking and some streets need more giveaway signage
- I think the rubbish tip should be free. Too much gets dumped in the bush. It's wonderful you gave free access to the swimming pool- me being a resident of Loxton & a pensioner.
- Timeliness of projects - both private and public infrastructure. Seems any physical project gets delayed as a matter of course. Consistency with building/development planning makes private projects easier. If there are issues, Council's role should be to facilitate a successful & timely resolution, not to just advise of problems, enforce rules, and halt progress until something is resolved. The answer to any development question should be "Yes, and this is HOW we will help you get this under way"
- Public tables and chairs, for any one with mobility issues fine the ones around Loxton and waikerie hard to access, heights to low, wheel chair or mobility aides have trouble accessing these, Notice on snake Island now handrails onto island people with walkers or prams find it difficult to use now
- Better advocacy for local residents regarding improvements to the Sturt Highway
The eradication of feral animals as they are destroying our native fauna
Better control of noxious weeds, and education for land holders of their obligations"
- Bin collection. Bin is regularly not fully emptied.
- Stop selling land to make profit.
Fix riverfront
Help Loxton North football and netball club with their playground (stop giving Loxton everything they ask)

COMMUNITY SURVEY

Q6 How would you rate the current condition of infrastructure in your area (roads, footpaths, drainage and facilities)?

Answered: 37



Q7 Are there any specific locations where you believe maintenance or upgrades are needed? (Please include location and issue).

Answered: 25

- The bump in the road near Riverland almonds is so dangerous and hasn't been fixed after quite a few accidents
- The Loxton lawns upon entry and exit are looking really good despite the hot weather and council should be commended. Please don't neglect the Pinnaroo entrance to Loxton. It is not as 'green' as the Adelaide entrance. With the new childcare centre development and additional traffic I would like to see investment in this road with some new kerbing (where there none) and landscaping from the roundabout to the new centre in areas which have been left untouched until now.
- My Husband and I often walk down the river and up around the caravan park. On our walks we often see older Residents going for walks which is great to see. My question to the board is should there be 1 or 2 Defibrillators situated along the walking trails? Just a thought. Also you don't have to be old to have a heart attack.
- Footpath in front of school on Drabsch St where school bus pickup and set down. Gravel only - lots of large pieces of timber from trees
- The FOREVER stairs at the end of William Street.
Water sprinkler(s) of east side of McMillan Street crossover (BKPG rd).
- Footpaths need upgrading. Seen many elderly trip and have serious injuries from uneven pavers
- Footpath opposite side to the Precinct is really bad, especially for walkers and is unsightly, especially the driveway area of Sonntags. Also the area behind Flight Motors is awful. Needs footpaths fixed and more trees planted, especially Edwards and Williams Streets. Perhaps the CEO and Councillors need to walk those streets and experience it themselves. Maybe then action will be taken?
There is so much water wastage along the Heritage Trail & center gardens leading towards the roundabout. There are fully established trees that have large pools of water sitting at the bases every time they are watered. There are sprinklers on the trail that flood the gravel path, making it dangerous, slippery & muddy for early morning walkers. And believe me this trail is used regularly by many walkers & joggers from as early as 4:30am. So many dead & unsightly shrubs need to be removed, replaced or tidied up. On a positive side the art work is great.
- A lot of areas need attention e.g. walkways or roadsides where people walk, needing crusher dust or to be levelled to make it safer.
- Older footpaths along Drabsch St are tripping hazards and need to be replaced
- Pedestrian movement around the roundabout needs improving. Riverfront from current well maintained area through to the caravan park.
- The only one I am aware of is on Pine Avenue - Water leaks down from oak street and sits dormant at front of 9 Pine Avenue and it gets very smelly
- The streets further outside of the main township - for example the area between the hospital and edge of town; the hollywood area; and the areas by coral and Aleppo streets
- All of Waikerie, particularly roads out of town. Eg Ramco, Sunlands, Golden Heights. Very unsafe to ride motorbikes gravel all over every corner!
- Footpaths on Wheatley road

COMMUNITY SURVEY

Q7 Continued

Answered: 25

- Cement edgings breaking away along wodonga avenue, road uneven on wodonga and fourth street due to tree roots.
- There is talk of the pool maintenance happening which yes it does need it. Looking forward to next season.
- Due to the increased B-Double and B-Triple trucks, Robertson Avenue should be widened from 7 Robertson Avenue all the way to Badcoe Road / Kokoda Terrace intersection, to complement the new proposed roundabout. On this same route, the corner of Robertson Avenue and Barker Street, on the corner the footpath needs to be realigned as these big trucks cut over and cut up the footpath. Council does come and fix it, but to realign would this work? Is there funding left to continue the newly formed paths from the right angle corner on Robertson Avenue all the way down past the old Saleyards side to where the houses start to complete a safe path to the Hollywood area as I see a lot of pedestrians on this stretch of road.

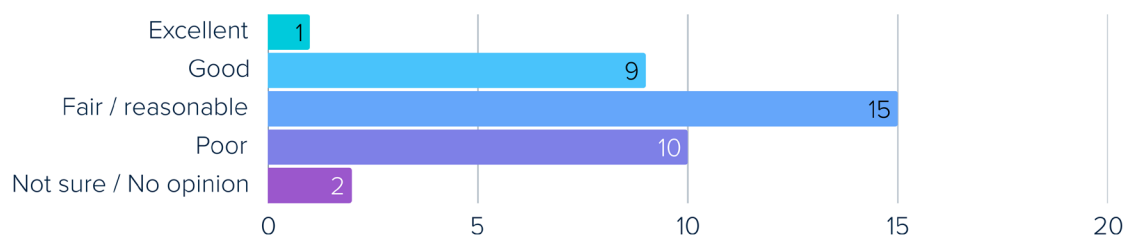
Secondly the carpark at the Murray River Queen, and across the road at the RV Dump Point all needs to be sealed. I have seen Tourist and Locals sloshing around in the mud.

Thirdly, I know this would be a DTI decision with input from Council, Grant Schubert Drive is currently 40kph, would 30kph be safer? Also Alexander Hill Drive, while signed posted at 10kph, nobody does that, should be 20kph especially at busy school/public holiday times, there are a lot of very young children present at those times. This would also need more speed signs along Alexander Hill Drive and policed."

- The north-eastern corner of the roundabout remains dangerous for pedestrians crossing Bookpurnong Tce to The Hub building, or en route to the Backpacker Hostel etc. I have seen near-misses there, and have experienced several 'hurry up' situations myself when crossing. I have seen infrastructure elsewhere that would resolve the issue - a fence from the pedestrian ramp at the East Tce end, around to the Chemist's rear driveway, would totally prevent people crossing close to the corner where the danger is highest. The further east on Bookpurnong Tce they cross away from the roundabout, the more time they have to see vehicles approaching before committing to cross. An attractive fence is a low-cost option that would enhance safety at this dangerous location.
- Drabsch Street and Edward Street footpaths. Foot and Gopher traffic to and from Riverview, the Hospital and the Retirement Village require better footpaths.
- Gordon Road from Stanitzki Road to Auger road was re sheeted around 25 years ago. It is now time for it to be done again or for the road to be ripped, watered and re graded. It is rough and corrugated in quite a few places with some area being quite unsafe to drive on now. The worst of the road is the first 6km. Most other roads north of Loxton are very good having been done up.
- Alamein ave road base very sharp drops on edges, and pyap street very dangerous as lot's of traffic at times,
- No
- Watering in the median strip along Bookpurnong Tce, they are some areas which flood over the footpath
- More street lights that I pay for but don't have?
- Most rural roads

Q8 How would you rate the value for money you receive from your Council rates?

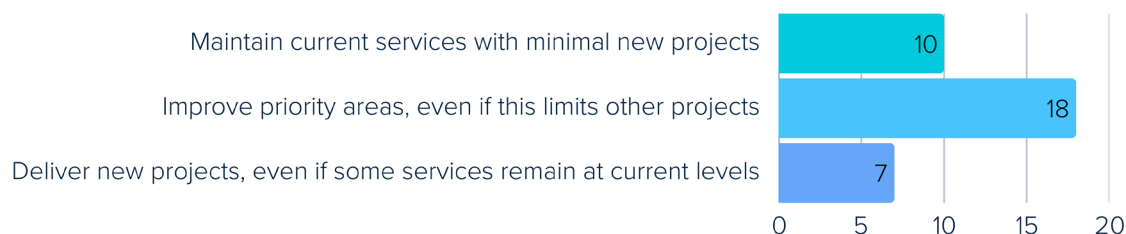
Answered: 37



COMMUNITY SURVEY

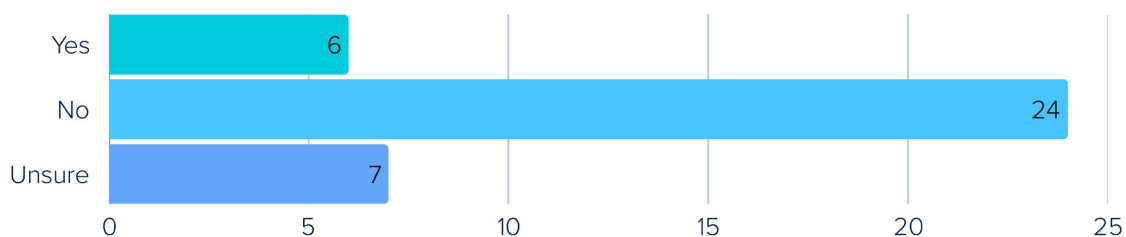
Q9 If Council needed to choose one of the following, which would you prefer?

Answered: 35



Q10 Would you support a rate increase above CPI if additional investment was required in your highest-priority areas?

Answered: 37



Q11 What is the biggest challenge facing our district over the next 5-10 years?

Answered: 31

- Tourism to help keep the CBD viable or businesses will continual to close. Better caravan park and more things to do in the town.
- Retention of population (existing concern). Retention of small businesses. Retention of CBD. Attraction, improvement and retention of Key tourist attractions and events. Clean and attractive amenities along the river which is our biggest draw card. Caravan park #1 priority, Boat ramp, riverfront enhancement, entertainment spaces, lookout enhancement, entry and exit to town, sufficient bins, sufficient greening, sufficient shade, sufficient parking. If we cannot keep tourists coming here we become a sleepy town that cannot generate enough spend to maintain small businesses in the retail and hospitality sector and then we become a service town only. The snowball has already started and we need to make targeted plans to support local business, our retail, hospitality and tourism sectors as this brings external money to town."
- Lack of volunteers to help maintain our facilities. Age related challenges re: transport, accessing medical facilities, etc.
- Aged care accommodation. Even 102 year old Howard Hendrick can't get into Luther or Melaleuca. There's a wave of 'oldies' coming through.
- Current drought, wine industry, more empty shops in the Main Street which is concerning
- Fostering new tourism attractions. Invite the public to put forward their ideas would be a good start. I also mention that Loxton has the worst Caravan Park if not in the Riverland, the State of SA. Yes I know it's going up for sale but that may not help at all if new owners also did nothing? We are missing out on valuable tourist dollars, which will assist our small businesses thrive. Tourists have been turned away from the caravan park & told to go across the river as we believe the current manager wasn't interested in helping them.
- Cost of living and cost of houses. So this will affect locals and I assume rates would increase too.

COMMUNITY SURVEY

Q11 Continued

Answered: 31

- Not enough rental properties
- The loss of small business stores to internet options. Loss of tourism as surrounding towns have more to offer for visiting families. Town needs too slow keep up with increase of people as projects take too long to get approvals.
- Housing
- Housing availability and affordability for families and first home builders/buyers, and rental property availability/affordability

Changing climate and its impact on local farmers and agricultural business - how to support our agricultural industry and farming families who will be impacted by this over the coming years as we face harsher weather and ensuring they have the support to continue to operate and adapt/improve their practice. Without a thriving local agricultural industry and farming families in the area, there will be a negative ripple effect throughout the broader township as this industry is the foundation of our town

Tourism - creating a destination that draws people in and providing quality accommodation, attractions and venues for eating

- Environment, demands of housing growth and financial hardship.
- HOUSING!!!!!!!!!!
- Economic diversification and facilities to attract and keep younger people/families in the town.
- Rates increasing is putting rent up and making it harder for people to secure long term accommodation which is causing more homeless
- Employment & Rezoning of horticultural areas that are no longer viable.
- Drought conditions of the last two years will be affecting the entire community eventually. Business owners are already suffering. If farmers aren't spending. The community feels the effect
- Maintaining youth to the area
- I suppose you're sick of hearing it. The high cost of living everyone has to tighten their belts, can't go without food so these shops are ok, but the main street shops will be struggling. Tourism will also struggle - the free camping is a bonus. Well done. Wasn't anywhere I could say that the gardens around Loxton are absolutely beautiful! There, said it!
- Our aging population
- Maintaining sufficient Council income to provide services/projects needed. It seems every year one group or another demands rates do not increase because (insert reason here). When there is a good year, or the general economy improves, nobody volunteers to increase their rates to compensate!
Agriculture/horticulture commodities are cyclical, so climate/market fluctuations that are negative now will improve in future, however long-term viability of the winegrape industry is in question, and our district is heavily exposed. Maintaining locally owned small businesses with competition from national/international competitors is a big challenge, especially online. Once they are gone, the choice to 'shop local', with the benefits of follow-up service, local employment, and spending of profits locally, is also gone.
These potential issues impact on the ability of Council to draw rates income to provide expected projects/services, as well as desirable gradual growth.
- Housing shortage for low cost rentals. Expensive housing market. Too many b & bs. Influx of non Australians
- Poor seasons, low river levels and commodity prices are the greatest challenge to the district.
- Wine grape growers exiting the industry. When blocks are cleared, they are then worth less which means the land is worth less and then council rates will go down along with Council's income. Not sure what to do but something needs to be put in place.
- Survival of the area with increasing temperatures and decreasing water quality and availability
- Aging population - Waikerie has a private medical centre that is always booked out for 2 months solid, the only doctor that is available is not one that people want to see. A public medical centre would provide more doctors and cheaper options than the private one.
- Our elderly having decent access to community, such as better footpaths to use that are safe, watching people give up using them and use the roads. Having tourists coming here to enjoy our town and spend money in. Business closing and cost of living
- Keeping Loxton population growing. Job opportunities for our younger generation to stay in the area. CBD shop fronts declining. How do we keep them full. How do we keep crime low in our town
- Unelected CEO, as they currently have more power than elected members
- Discriminative division. Supporting people doing it tough
- Keeping cost down for agriculture. This town is gone if agriculture suffers.

COMMUNITY SURVEY

Q12 Are there any major projects or initiatives you believe Council should start planning for now?

Answered: 26

- What does loxton look like in 10 years? What do we need to do to get there? Business profitability continues to erode. Locals access services over the river and online. Less local businesses means less money spent in town and it dwindles our shopping precinct, which is a big draw card for our beautiful town.
Review of empty buildings in cbd and visible areas. Programs that encourage beautification of existing buildings. Other councils have incentivised businesses/ landlords to update signage and facades. This could be a financial incentive or could also be access to council services such as town planners etc that can provide advice on improvements.
Some business have been able to support upgrades but most haven't. The number of our business owners nearing retirement is very concerning for the next decade as business will potentially not be sold, just closed. Home based businesses continue to appear due to financial pressure of traditional shopfronts, and in turn jeopardises the ability of our town to afford a traditional shopping precinct. If you can get a product or service cheaper at a home based business (as they have cheaper overheads) people will do so. Are we then as a council ensuring that 1, we are encouraging business to take up residence in our shopping precinct, and 2, we are ensuring that home based businesses are complaint in their respective fields.
It is my experience that home based businesses are off the radar.
Look at other small towns, once their shopping districts have gone, the towns look like ghost towns, irrespective of how many flourishing home based businesses there may be. Pinnaroo is a great example.
- Name them please?? Not sure what council is considering in the future, but that metal stairway at the end of East Terrace, complete waste of money when there is a perfectly placed brick pathway to the riverfront.
- I think that we need to get the toilet block completed & the main street area spruced up before any new projects are started, perhaps look at improving the outdoor seating area at the Murray River Queen to make it a little more inviting. The Queen is a fabulous asset to our town.
We now have the opportunity to link in the main street, historical village and caravan park, if planned well. There perhaps should be a think tank to bring this to fruition. Maybe a new reception building at the Village?
- Get the toilets finished.
Improve waterfront locations
Add a water park at the Caravan Park (or near-by)
Support the showcasing our town offerings including Murray River Queen and other non Main Street options.
Reduce times to approval on building projects
- Land & Housing
- Improvement of the Kaesler street reserve playground - shade, improve the garden/grass, seating areas and improve or upgrade the equipment. This area is close to the caravan park, but also provides families living on that side of town a closer and more accessible community and family space that deserves beautification and quality equipment. Perhaps a nature play space could go here, or at least incorporated into this space or more toddler/younger children friendly equipment

Improve the Lions park playground on the riverfront - consider nature equipment that can withstand flooding if it were to happen, and a general improvement to the bbq facilities

Commission artists for projects that have different skills, styles and work with different materials - the murals are overdone and the style of art isn't appealing or interesting to younger people. Utilising mosaic artists, glass artists, metal, recycled materials, abstract or more contemporary artists to add more interesting pieces and variety of public art throughout the town

And perhaps most importantly, consider ways that council can support farming families and the agricultural industry within our local area
- More housing for families NOT just retirees!!
Health services, bulk billed not run by one service that holds the monopoly.
- Replace the recreation centre and support the development of a major visitor information centre.
- Activities for seniors
- Love what council has done on the riverfrond. More development and beautification of riverfront. I think privatisation of caravan park would be a good thing for loxton tourism
- First time I've seen more than one shop close down in Main Street .. need to promote more
- I still think the tourist information should have been left where it was, in the old fire station! it was easy for tourists to pull up alongside of that building but nowadays where the heck do they park? Its very frustating to know where to go towing a caravan in a strange place. Then with the library separate

COMMUNITY SURVEY

Q12 Continued

Answered: 26

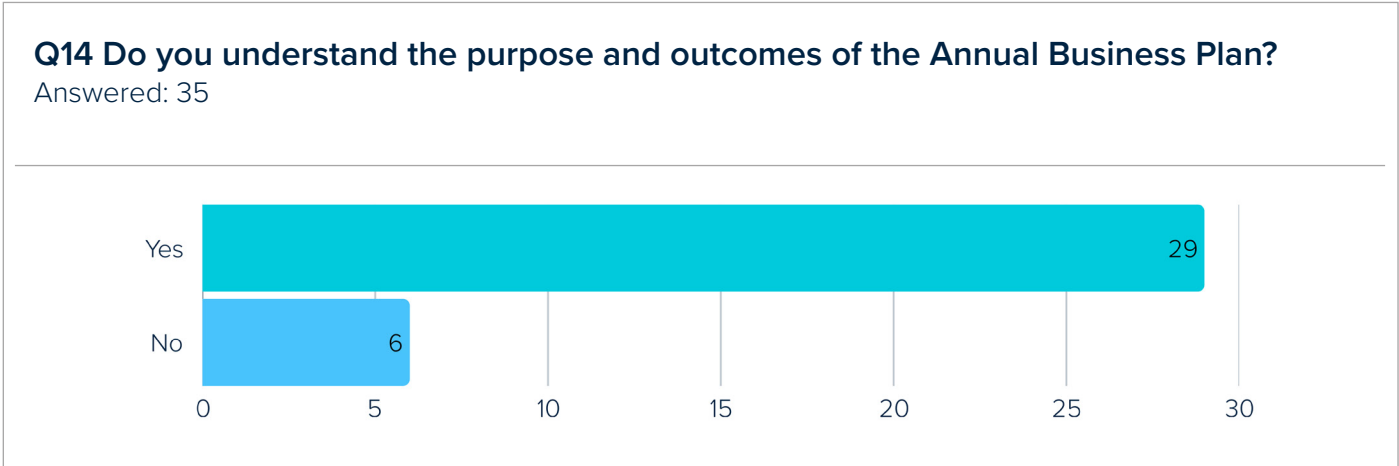
- New homes for the over 55's need to be build as a priority
- With the current low economic confidence, an increase in CBD business vacancies is likely, and the presence of them portrays a negative message and feeds into general confidence (or lack thereof). Council needs to monitor the %, and in conjunction with the Chamber of Commerce should have a plan to do something(?) before a critical % of vacancies occurs.
- Low cost housing
- No. Just keep the budget in the black and don't over spend. Once the money is in the bank, then the council can do some bigger jobs to improve the area.
- Look at attracting a variety of businesses to Waikerie. E.g. a gluten free shop, a good clothing store, outdoor and camping store, etc.
- Tourist attractions and promotions
- The Loxton pool must be upgraded, it's sad to see it with such wear and tear. It's full of cracks and holes, lack of paint and tired facilities. This is a place where the community should love going to, instead there's many complaints.
- Keep beautification top priority. Loxton presents well but we can keep improving this year on year. More plants, colour in our towns gardens and keep river frontage highly maintained.
Keeping our history alive and leveraging off the river.
Loxton needs more done regarding our river frontage. Introduce garden beds and keep our visitors coming to our part of the river opposed to Renmark or Berri.
Living in a farming town means we rely highly on weather and seasons. We need to keep injecting money into our economy by other means. Tourist who come and love our town May also be the ones that move here. Loxton needs to be pick if the towns.
- Listen to your elected members. Better advocacy for local residents regarding improvements to the Sturt Highway eg a committee. The eradication of feral animals as they are destroying our native fauna. Better control of noxious weeds, and education for land holders of their obligations
- Supporting our youth
- Go back to basics. Look after roads and infrastructure

Q13 Do you feel Council listens to and considers community feedback when making decisions?

Answered: 37



COMMUNITY SURVEY



Q15 First Name
Answered: 24

Q16 Last Name
Answered: 23

Q17 Email Address
Answered: 23

Personal information kept confidential in Council records.

PITCH YOUR PROJECT

8

contributions

In-depth information about each project pitch has been included in a subsequent attachment.

A mountain bike jump track/skills park like Fox Creek skills park
Loxton to Bookpurnong bike track
Mini cabins for those at the bottom of the food chain
Entrance to Waikerie signage
Fix the drinking fountains
Public toilets in Waikerie
Road re-surface (Nissen Hut Rd)
Driver simulation